



Addendum to the ME Treasury Products Terms and Conditions.

The following changes are effective from 1 July 2017.

1. Replace the fourth bullet point in **Clause 13.2** with the following:
 - compliance with legislative and regulatory requirements (including without limitation the Anti-Money Laundering and Counter Terrorism Financing Act 2006, the Income Tax Assessment Act 1936 and the Taxation Administration Act 1953) and with payment systems requirements;
2. Replace **Clause 13.5** with the following:

We may disclose your personal information to our third party services providers for them to help us provide banking services to you. Our third party service providers may store or access your personal information overseas. These countries are listed in our Privacy and Credit Reporting Policy, which may change from time to time. Personal information we are required to disclose to the Australian Taxation Office may be exchanged with tax authorities in other countries pursuant to intergovernmental agreements to exchange financial account information.

mebank.com.au

Members Equity Bank Limited ABN 56 070 887 679.
AFSL and Australian Credit Licence 229500.
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You won't want to miss this.

Well... that might be stretching it a bit.

ME treasury products terms and conditions.

Here's all the detail you need to know.

General terms that apply to the products

- Specific terms that apply to 11am Accounts
- Specific terms that apply to 11am Plus Account
- Specific terms that apply to CDs (Purchasing a CD)
- Specific terms that apply to CNAs



Index.

Part A - General terms that apply to the products	3
Purpose of these terms	3
Words used in these terms	3
Account availability	4
Joint accounts	4
Setting of Interest Rates	4
Fees and charges and other payments	4
Authority to operate the account	4
Operating the account	5
No credit	5
Security codes	5
No liability and indemnity	6
Telephone conversations	6
Privacy Notice	6
Changes	7
Notices	7
Restricting account access	7
Account Closure	7
Inactive accounts	8
Additional requirements	8
Part B - Specific terms that apply to 11am Accounts	8
Opening and operating an 11am Account	8
Interest calculation and payment	8
Statements	8
Part C - Specific terms that apply to CDs	8
Purchasing a CD	8
Settlement of the investment	9
Repurchase by ME	9
Maturity of the investment	9
Statements	9
Part D - Specific terms that apply to CNAs	9
Opening and operating a CNA	9
Interest calculation and payment	9
Withdrawing funds from a CNA	9
Statements	10
Part E - Specific terms that apply to 11am Plus Accounts	10
Opening and operating an 11am Plus Account	10
Interest calculation and payment	10
Withdrawing funds from a CNA	10
Statements	10

Part A.

General terms that apply to the products.

1. Purpose of these terms

This booklet contains the terms applicable to the following ME Treasury products:

- 11am Cash Account (“11am Account”);
- Certificate of Deposit (“CD”); and
- Cash Notice Account (“CNA”).

These terms comprise the following parts:

- **Part A** – which are the general terms that apply to the products;
- **Part B** – which are the specific terms that apply to 11am Accounts;
- **Part C** – which are the specific terms that apply to CDs;
- **Part D** – which are the specific terms that apply to CNAs;
- **Part E** – which are specific terms that apply to 11am Plus.

In opening an account you agree to these terms. Therefore we recommend you read them carefully and keep them for future reference.

2. Words used in these terms

2.1 In these terms, unless the context requires otherwise:

account means the product held in the name of the investor.

address means the mailing address, facsimile number or e-mail address of the investor.

authorised representative means the person or persons, jointly and severally, that are authorised by the investor in the investor registration form or other form approved by us to operate the account in accordance with clause 7.

business day means a weekday except a national public holiday or a public holiday in Victoria.

CD term means the period from the purchase date, or (if applicable) the repurchase date, to the maturity date.

CNA Notice Period means the period agreed between you and ME whereby your funds invested in a CNA will become available.

Corporations Act means the Corporations Act 2001 (Cth).

face value means the amount payable to the investor on the maturity date of a CD.

intermediary means a person you are associated with (for example, your broker or financial advisor) who is accredited by us to introduce treasury services business to us.

investor means the individuals or entities named in the investor registration form as the holder or holders of the account.

maturity date means if the investor has a CD, the date specified in a CD on which the face value is to be paid.

nominated account means the account nominated by the investor in the investor registration form or in any form approved by us so that we can credit or debit the account on your instructions.

treasury services team means the dedicated team appointed by ME to assist you in establishing and managing the account.

product means a ME Treasury product described in clause 1 of these terms.

purchase date means the date on which the investor purchases a CD from ME.

purchase price means the price that the investor pays for a CD on the purchase date.

repurchase date means the date on which we buy back all or part of the face value of a CD from the investor.

repurchase price means the price we agree to pay the investor for all or part of a CD on the repurchase date.

security code means any data or information provided by you to us on request in order to identify you.

terms means these terms and conditions.

this agreement includes all parts of these terms, the investor registration form and the confirmation letter we send the investor when we open the account.

you and **your** means each investor and each authorised representative jointly and severally.

we, us, our and **ME** means Members Equity Bank Limited ABN 56 070 887 679.

wholesale investor means an investor who meets the “wholesale client” definition as stated in the Corporations Act.

2.2 When interpreting this agreement

a. headings are only for convenience and do not affect interpretation;

b. references to time are to Melbourne time;

c. all references to dollars are to Australian dollars;

d. if we are required to do anything (including processing any transaction) on a day that is not a business day, we may do it on the next business day; and

e. a reference to any document that is part of this agreement includes a reference to all amendments, supplements and replacements of that document.

3. Account availability

- 3.1 To open an account the applicant must:
- provide us with a completed investor registration form;
 - meet the “wholesale client” definition as stated in the Corporations Act 2001 (Cth), for the 11am Account, CD and CNA and provide us with appropriate supporting documentation if requested by us;
 - provide us with any other documents we require in support of the application for a product, including any information we request to satisfy identification and authorisation requirements; and
 - provide us with the minimum investment amount as set by ME from time to time.
- 3.2 The account is a business account and must be established primarily for business or investment purposes.

4. Joint accounts

Account operations

- 4.1 A joint account can be opened together with one other joint investor.
- 4.2 We will deliver statements or other notices in connection with the account in accordance with clause 15. We may direct any such statement or other notice to any one investor or jointly to both investors.

Liability is individual and joint

- 4.3 If the account is a joint account:
- a. we may act on the instructions of any one joint investor; and
 - b. the joint investors are liable jointly and individually for the account and for any amount owing to us in relation to the account.
- 4.4 If one joint investor holds another account with us which is in debit, we may transfer money from the account to repay the debit balance. We do not need to notify you before we do this.

Death of a joint investor

- 4.5 If one joint investor dies we will treat the balance of the account as owned by the surviving investor.

5. Setting of Interest Rates

- 5.1 Interest rates for the products are determined by ME in our discretion having regard to prevailing market interest rates. The market interest rates are adjusted by a margin that reflects a number of factors including the following:
- a. current market conditions;
 - b. the size and term of the investment;
 - c. the investor’s overall relationship with ME; and
 - d. our costs of providing the product.

The market interest rates and the margin will vary from time to time due to changed market conditions and the timing of the investment.

- 5.2 Details of current interest rates are available by contacting the treasury services team.
- 5.3 Please note that any interest rate quoted by us under clause 5.2 is indicative only. The actual interest rate that applies to the account will be set on the day we receive the documentation required as set out in clause 3. The interest rate is included in the confirmation letter that is sent to the investor once we open the account.

6. Fees and charges and other payments

- 6.1 There are no bank fees or charges applicable to the products.
- 6.2 The products may be subject to Government taxes and duties. The investor is responsible for paying any applicable Government taxes and duties.
- 6.3 Where the investor has been referred to us by an intermediary, the investor:
- a. authorises us to disclose to the intermediary information about the application for the product;
 - b. acknowledges that the intermediary is not our agent and is not authorised to make any representations on our behalf regarding the products or impose any obligations on us;
 - c. acknowledges that the intermediary has acted as the investor’s agent to arrange for the application by the investor for the product
 - d. in the case of a wholesale investor acknowledges that we may pay the intermediary an upfront fee of up to 0.25% of the investment amount. Please contact the intermediary if you require further details about any such payments.

7. Authority to operate the account

- 7.1 The investor may appoint authorised representatives to operate the account. An authorised representative can do anything the investor can do in relation to the account except for:
- a. appointing, or revoking the authority of, other authorised representatives; and
 - b. changing the details of the nominated account.
- 7.2 The investor is responsible for ensuring that each authorised representative complies with all the responsibilities and obligations imposed on authorised representatives under these terms.
- 7.3 We will act on any instruction given by an authorised representative in relation to the account. We will not be liable for any loss or damage the investor or anyone else suffers where we act on any instruction given by an authorised representative.
- 7.4 The authority of an authorised representative to operate the account in accordance with this agreement continues until we receive written notice in accordance with clause 15.3 from the investor that any appointment has been revoked.

8. Operating the account

How to operate the account

- 8.1 You can only operate an account by:
- phoning the treasury services team between 9am – 5pm Monday to Friday; or
 - sending an email to the treasury services team.
- We will provide the investor with the contact details of the treasury services team when the account is opened.
- 8.2 You acknowledge and agree that we may (in our absolute discretion):
- delay acting upon an instruction or ask you or another person for additional information before acting on any instruction; and
 - decline to any act on any of your instructions if we consider we have a good reason to do so.

Transaction Restrictions

- 8.3 Any deposits to and withdrawals from an account can only be made in Australian dollars and cannot be made in cash.
- 8.4 Cheque deposits and cheque withdrawals are not permitted.
- 8.5 You cannot deposit into the account from a foreign financial institution.

The Nominated Account

- 8.6 If the investor has an 11am Account, the investor must nominate an account in writing:
- from which investment amounts may be directly transferred by you to us for deposit into your 11 am Account; and
 - into which investment amounts and any interest will be directly transferred by us as instructed by you and upon closure of the 11am Account.
- 8.7 If the investor has a CD, the investor must nominate an account in writing:
- from which the purchase price will be directly transferred on the purchase date if instructed by you to do so;
 - into which the face value will be directly transferred by us if instructed by you to do so on the maturity date; and
 - into which the repurchase price will be directly transferred by us on the repurchase date (if any).
- 8.8 If the investor has a CNA, the investor must nominate an account in writing:
- from which investment amounts may be directly transferred by you to us for deposit into your CNA; and
 - into which investment amounts and any interest will be directly transferred by us as instructed by you and upon closure of the CNA.
- 8.9 The nominated account must be in the name of the investor or, where the account is held jointly, in the name of at least one of the investors.
- 8.10 You may only have one nominated account linked to the account at any one time.

- 8.11 a. The investor may change the nominated account at any time by completing a Change of Details Form that can be obtained by calling us or writing to us. The change will not take effect until we have received your properly completed Change of Details Form and the change is processed. This usually takes two business days from when the form is received by us.
- b. Where the investor has been referred to us by an intermediary, the intermediary may change the nominated account by providing us written instructions. The change will not take effect until processed. This usually takes two business days from when the instructions are received by us.

9. No credit

- 9.1 You must not withdraw or transfer an amount that exceeds the account balance from the account. This is “overdrawing” the account. If this does happen:
- the investor must immediately pay us the amount by which the account is overdrawn and ensure that the account is brought back into credit; and
 - we may transfer an amount equal to the overdrawn amount from another account which the investor holds with us (even if that other account is not a ME Treasury product), into the overdrawn account. We are not liable for any loss incurred as a result of this.

10. Security codes

- 10.1 The investor must arrange for each authorised representative to provide us with their details so we can establish their security codes.
- 10.2 The investor authorises us to carry out (without further inquiry) any instructions provided to us when a valid security code is provided to us.

Your obligation to keep your codes secret

- 10.3 Your security codes are unique to you. The investor agrees to ensure that all codes are kept confidential and to obtain the agreement of each authorised representative to keep their codes confidential and to not tell, show or disclose them to anyone.

If your codes are compromised

- 10.4 If you know or suspect that:
- any of your codes have become known to someone else;
 - any of your codes are lost or stolen; or
 - the account has been used in a way not authorised by you,
- you must notify us immediately by contacting the treasury services team.
- 10.5 Once we are notified that the confidentiality of your security code(s) has been compromised we will cancel the compromised code(s) and establish a replacement security code(s).

11. No liability and indemnity

No liability

- 11.1 Except as provided in any law which cannot lawfully be excluded or modified by agreement and in clause 10.2, you acknowledge and agree that we are not liable for any direct, indirect or consequential loss, damage, liability, costs or expenses suffered or incurred by you in relation to:
- your inability to give us instructions or send us a communication for any reason, whether or not within our control, including as a result of a technical failure;
 - our carrying out, failing to carry out, or delay in carrying out (whether as a result of a technical failure or otherwise), instructions we receive (whether from you or any other person) which are accompanied by your valid security code or other authorisation;
 - our acting on any falsity, inaccuracy, insufficiency or forgery of, or in, any communication which purports to be a communication signed or authorised by you;
 - any fraudulent act or conduct in connection with the account (other than fraudulent acts or conduct on the part of employees or agents of ME); or
 - any other act, omission, matter or thing whatsoever, whether negligent or not.
- 11.2 The investor is not liable for transactions on the account that are initiated using any security codes relating to the account after the time you notify us in accordance with clause 10.4.

Indemnity

- 11.3 Except to the extent such an indemnity is not permitted by law, the investor agrees to indemnify us on demand against all claims, actions, losses or liabilities we suffer or incur as a result of:
- our carrying out, failing to carry out, or delay in carrying out (whether as a result of a technical failure or otherwise) instructions we receive (whether from you or any other person) which are accompanied by your valid security code, or other authorisation;
 - you failing to comply with these terms; and
 - you failing to comply with any law or regulation that applies to the account.

12. Telephone conversations

- 12.1 You agree and acknowledge that we can intercept or record any telephone conversation. Taped conversations will be retained for a limited period as a record of the transaction. You can request that you do not wish to be recorded, however we may not enter into the transaction over the telephone unless the conversation is recorded.

13. Privacy Notice

- 13.1 The privacy of personal information is important to us. We observe the Australian Privacy Principles and the Privacy Act 1988 in handling personal information in relation to the account.

- 13.2 Your personal information may be shared between, and used by us and our subsidiaries and associated companies for the purpose of assessing the account application, establishing and administering the account, and for related purposes including:

- verifying your identity
- if the information is account holder personal information, for consideration of any other application made by the account holder to us for financial products or services;
- customer relations including management of our relationship with you and market or customer satisfaction research and product development;
- compliance with legislative and regulatory requirements (including without limitation the Anti-Money Laundering and Counter Terrorism Financing Act 2006 and the Income Tax Assessment Act 1936) and with payment systems requirements;
- information technology systems development and testing;
- our internal operations including record keeping, risk management, auditing purposes, training, file reviews and, account holder personal information only for portfolio analysis;
- to investigate, resolve and prevent complaints;
- arrangements with other organisations to provide services in relation to our products and services (for example, we may arrange for mailing houses to distribute account statements);
- conducting fraud assessments;
- reporting and data analytics, including for regulatory, management, statistical or research purposes; and
- marketing.

- 13.3 We may also disclose your personal information for those purposes to the following organisations:
- our related entities, service providers and alliance partners;
 - our agents, contractors and external advisers (for example, our lawyers and auditors);
 - any person acting on your behalf, including your legal and financial advisers;
 - government and other regulatory bodies, law enforcement bodies and courts;
 - external dispute resolution bodies (for example, the Financial Ombudsman Service Australia);
 - payment system operators; and
 - other financial institutions.

- 13.4 ME, its subsidiaries and associated companies may use personal information collected in relation to the account to keep you up to date with other products and services. If you do not want us to do this, please contact us. You do not need to contact us if you have previously informed us that you do not wish to receive information on other products and services.

- 13.5 We may disclose your personal information to our third party services providers for them to help us provide banking services to you. Our third party service providers may store or access your personal information overseas, including in the USA and United Kingdom, as well as those countries listed in our Privacy and Credit Reporting Policy from time to time.

13.6 ME's Privacy and Credit Reporting Policy contains information about how you:

- can request us to provide you access to any personal information we hold about you;
- can seek correction of personal information we hold about you;
- may complain about a breach of an Australian Privacy Principle and how we will deal with such a complaint.

The Privacy and Credit Reporting Policy is available at mebank.com.au or on request. We may make changes to our Privacy and Credit Reporting Policy from time to time for any reason. We do this by updating the Privacy and Credit Reporting Policy and recommend that you review it on a regular basis.

13.7 You may request that we provide you with access to your personal information held by us in relation to your account by contacting ME's Privacy Officer by:

- phoning (03) 9708 3233 during normal business hours;
- writing to the Privacy Officer, ME, GPO Box 1345, Melbourne VIC 3001; or
- emailing privacy@mebank.com.au

14. Changes

Changes to these terms

14.1 We may change any of these terms. We agree to give the investor at least 30 days prior notice in writing if the change:

- a. increases a fee or charge or introduces a new bank fee or charge; or
- b. varies the method by which interest is calculated, unless we agree otherwise with you.

14.2 Unless provided otherwise in these terms, we will tell you of all other changes to these terms on or before the day on which the change takes effect. We may do this in writing to you, by advertising in a national newspaper, or giving you notice in another manner allowed by law.

14.3 We do not need to give you advance notice of a change where the change is necessary to immediately restore or maintain the security of our systems or an account.

Change of name or address

14.4 You must tell us promptly in accordance with clause 15.3 if there is a change to the investor's name or address.

14.5 If you do not tell us about a change of address, we can still give you notices by writing to the last address you told us about.

15. Notices

15.1 For the purposes of this agreement, a notice transmitted by facsimile, e-mail or other electronic messaging system is in writing.

Notices to you

15.2 Subject to any law that provides otherwise, you will be taken to have received a notice under this agreement:

- a. if it is a notice sent by pre-paid post, on the second business day after posting;
- b. if it is a notice by press advertisement, on the day the press advertisement is published;
- c. if it is a notice by facsimile, when the machine from which the facsimile was sent indicates successful transmission;

- d. if it is a notice by an electronic messaging system that contains a delivery verification function, when the system generates a delivery verification notice or other confirmation; or
- e. if it is a notice by e-mail or other electronic messaging system (other than those referred to in the previous paragraph), when sent to your designated information system. For the purposes of this paragraph, the server on which the mailbox for your designated address resides is taken to be your designated information system.

Notices to us

15.3 Unless these terms specify otherwise, when these terms say you can write to us or send us a notice about something, you can post it to:

ME - Treasury Services
GPO Box 1345
Melbourne Vic 3001

15.4 We are not taken to receive a notice under this agreement until we actually receive the notice in legible form.

16. Restricting account access

Blocking the account

- 16.1 We may "block" access to the account without notice if:
- a. we are required to do so by law;
 - b. we suspect that you or someone else is being fraudulent in connection with the account;
 - c. we believe that further use of the account may cause the investor or us loss;
 - d. we believe that the account has been or is being used to further a crime;
 - e. the account is joint account and we become aware that the joint investors are in dispute;
 - f. the funds in the account are held in trust, and we think that your use of the account may cause loss to us or to a beneficiary of the trust; or
 - g. we become aware that the sole investor has died.

This means that you will not be able to make any withdrawals from the account or deposits to the account. We will continue to pay interest on the credit balance in the account.

Unblocking the account

- 16.2 We will only unblock access to the account, as relevant, when we are satisfied that:
- a. we are permitted to do so by law;
 - b. the circumstances set out in clause 16.1 no longer apply.

17. Account Closure

- 17.1 The investor or an authorised representative may close the account by instructing treasury services team in accordance with clause 8.1.
- 17.2 We will close the account when you withdraw all of the cleared funds from the account.
- 17.3 We may close the account without notice if:
- a. we are compelled to do so by law or by direction of a court, tribunal or government agency;
 - b. we believe you gave us false or misleading information to open the account;
 - c. we believe you failed to comply with this agreement; or
 - d. we believe that further use of the account may cause you or us loss.

- 17.4 Under other circumstances we will give you reasonable notice if we intend to close the account.
- 17.5 If the account is closed, we will pay to the investor the credit balance of the account plus interest, if any, less any accrued fees, government charges or duties applied to the account prior to the closing date by direct credit to the nominated account.
- 17.6 The investor remains liable for all transactions, fees and charges on or in relation to the account before or at the time the account is closed. If the account is closed the investor must pay any amount owing to us (including any overdrawn amount).

18. Inactive accounts

- 18.1 If when the account is closed by us in accordance with clause 17, we are unable to pay the balance to the nominated account in accordance with your instructions, we may pay the credit balance of the account plus interest to a non-interest bearing account with us. Subject to clause 18.2, we will pay the credit balance of the account to the investor when the investor provides us with proof acceptable to us that the investor is entitled to the funds.
- 18.2 If, after seven years from the date we closed the account under clause 18.1 the investor has not claimed their money, then:
 - we will pay the funds to the relevant government agency as unclaimed moneys if the funds are equal to or more than any minimum amount prescribed by law; or
 - the funds will become our property if the funds are less than any minimum amount prescribed by law.

19. Additional Requirements

- 19.1 If we believe it is necessary to enable us to comply with any law, regulatory requirement or internal compliance program that we are legally required to have:
 - a. you must provide us with any information or assistance we request;
 - b. we may disclose your information to third parties, including government or regulatory bodies, law enforcement bodies and other financial institutions; and
 - c. we may block access to the account or delay or block a transaction to or from the account.

Part B.

Specific terms that apply to 11am Accounts

20. Opening and operating an 11am Account

- 20.1 We will accept cleared funds on deposit until 11am on each business day.
- 20.2 Shortly after the account is opened we will send the investor a letter confirming details of the investment.
- 20.3 If you wish to withdraw funds you must give us instructions by 11am on the business day you require the funds to be withdrawn for funds to be repaid on that business day. If you notify us after 11am your funds will be repaid the next business day.
- 20.4 Unless otherwise agreed by us, after the initial deposit, you may only make deposits to the account for amounts of \$25,000 or more. Withdrawals must be for a minimum of \$25,000.

21. Interest calculation and payment

- 21.1 The interest rate applying to 11am Accounts is set by us on a daily basis in our absolute discretion.
- 21.2 Interest starts on the day the first deposit is made to the account and is calculated daily by applying the interest rate to the closing balance of the account on that day as follows:

$$\frac{\text{Daily closing balance} \times \text{Interest Rate (as a percentage)}}{365}$$

- 21.3 Interest is payable as specified by you as follows:
 - a. by reinvesting in the 11am Account; or
 - b. payable by direct credit to the nominated account.
- 21.4 Interest is credited with effect on the first business day in each month following the month in which it accrues. Interest is also credited on the day when the account is closed.
- 21.5 All amounts credited to the account are included in the closing balance of the account and earn interest, whether or not these amounts have been cleared by us. If a deposit to the account is subsequently dishonoured, any interest earned on the dishonoured deposit will be reversed and the account may be closed under clause 17.2.

22. Statements

- 22.1 We will issue the investor with a statement every month. Statements will record the net balance of your account each day since the last statement (or, in the case of the first statement, the net balance of your account each day since the first deposit was made).
- 22.2 The investor or an authorised representative should review the statement as soon as it is received to ensure that all transactions are correct. Please contact us immediately if you believe there is an error on the account statement.

Part C.

Specific terms that apply to CDs

23. Purchasing a CD

- 23.1 If the investor wants to purchase a CD, then on the purchase date you will agree with us the CD term and either the purchase price or face value of the investment as well as the interest rate that will be applied to the CD.

Specifying the purchase price of the investment

- 23.2 If the investor wants to invest a particular amount of money, you and ME will agree upon the purchase price, term and the interest rate that will be applied to the CD. We then calculate the face value of the CD by applying the agreed interest rate to the purchase price taking into account the term as follows:

$$\text{Face value} = \text{Purchase price} \times (1 + \text{daily interest rate} \times \text{CD term in days})$$

Note: the daily interest rate is equal to the annual interest rate divided by 365

Specifying the face value of the investment

23.3 If the investor wants a particular sum to be available on a future date, you and ME will agree on a face value, CD term and the interest rate that will be applied to the CD. We then calculate the purchase price of the CD by discounting the face value taking into account the agreed interest rate and term of the CD as follows:

$$\text{Purchase price} = \frac{\text{Face value}}{1 + (\text{daily interest rate} \times \text{CD term in days})}$$

Note: the daily interest rate is equal to the annual interest rate divided by 365

24. Settlement of the investment

- 24.1 The purchase price is payable on the purchase date. You must ensure that you have provided ME with sufficient cleared funds in order to meet the purchase price. If not, the transaction cannot be completed.
- 24.2 Shortly after the purchase date, we will send the investor a letter confirming details of the investment. You should keep this letter for tax purposes, as we will not send you any other statement of account as a record of the investment.

25. Repurchase by me

- 25.1 You may request ME to repurchase all or part of the CD prior to the maturity date. It is entirely at our discretion as to whether we will agree to do so.
- 25.2 The price that we will pay the investor for the repurchase of all or part of the CD is calculated using the same method used to calculate a purchase price where an applicant wants a CD with a specific face value as detailed in clause 23.3 of these terms.
- 25.3 In considering a repurchase by ME, please note that:
- the repurchase price may be less than the purchase price; and/or
 - the rate of return of the investment may be less than the investor anticipated at the time of purchasing the CD.
- 25.4 If you and ME agree to a repurchase, we will pay the repurchase price by direct transfer to the nominated account. Shortly after the repurchase, we will send the investor a letter confirming the details.

26. Maturity of the investment

- 26.1 Prior to 11am on the maturity date, you may contact ME with your instructions for the maturing CD. You may choose to:
- invest in another CD;
 - request that the face value be paid into the nominated bank account on the maturity date.
- 26.2 If on the maturity date, we have not received instructions from you, we will reinvest the proceeds into an 11am Account (refer to Part B of these terms for more information on this product) at an interest rate set in accordance with clause 5.

27. Statements

Statements of account are not provided for the CD. You agree that statements need not be provided. Transactions will be confirmed in writing or by another manner allowed by law.

Part D.

Specific terms that apply to CNAs

28. Opening and operating a CNA

- 28.1 To open a CNA the investor must:
- deposit clear funds with ME;
 - agree a CNA notice period with ME;
 - agree an interest rate that applies to the initial CNA in accordance with clause 29.1 of these terms; and
 - agree an interest rate that applies to the subsequent CNA that is established when you want to withdraw funds from your initial CNA in accordance with clause 30.2 of these terms.
- 28.2 Shortly after the account is opened we will confirm details of the investment with the investor.
- 28.3 After the initial deposit you may make deposits to the account at any time.
- 28.4 You may only make withdrawals from the account in accordance with clause 30 of these terms.
- 28.5 You cannot withdraw all or part of the cleared funds from the account prior to expiry of the agreed CNA notice period.

29. Interest calculation and payment

- 29.1 The interest rate applying to the initial CNA is an agreed margin over the Reserve Bank of Australia's cash rate. ME may in its discretion change the agreed margin that applies to the initial CNA. If we do so we will give you the same amount of notice as the CNA notice period which will allow you to withdraw the funds from the CNA prior to the implementation of the margin amendment if you do not agree to this amendment.
- 29.2 Interest starts on the day the first deposit is made to the account and is calculated daily by applying the interest rate to the closing balance of the account on that day as follows:

$$\frac{\text{Daily closing balance} \times \text{Interest Rate}}{\text{(as a percentage per annum)}} \times 365$$

- 29.3 Interest is credited with effect on the first business day in each month following the month in which it accrues. Interest is also credited on the day when the account is closed. Interest is reinvested into the CNA, unless you request us to pay it by direct credit into the nominated account.
- 29.4 All amounts credited to the account are included in the closing balance of the account and earn interest, whether or not these amounts have been cleared by us. If a deposit to the account is subsequently dishonoured, any interest earned on the dishonoured deposit will be reversed and the account may be closed under clause 17.2.

30. Withdrawing funds from a CNA

- 30.1 You can only withdraw funds from a CNA by switching the funds into a subsequent CNA for a term that is the same period as the CNA notice period agreed between you and ME at the time of opening the initial CNA. By way of example, if the initial CNA notice period is 90 days, then the subsequent CNA term will be 90 days.
- 30.2 The interest rate that applies to the subsequent CNA is an agreed margin over the Reserve Bank of Australia's cash rate.

31. Statements

- 31.1 We will issue the investor with a statement every month. Statements will record the net balance of the account each day since the last statement (or, in the case of the first statement, the net balance of your account each day since the first deposit was made).
- 31.2 The investor or an authorised representative should review the statement as soon as it is received to ensure that all transactions are correct. Please contact us immediately if you believe there is an error on the account statement.

Part E.

Specific terms that apply to 11am Plus

32. Specific terms that apply to opening and operating an 11am Plus Account

- 32.1 To open an 11am Plus Account you must:
 - a. open an 11am Account in accordance with clause 33
 - b. open a CNA in accordance with clause 35.

33. Opening and operating the 11am Account that forms part of your 11am Plus Account

- 33.1 We will accept cleared funds on deposit until 11am on each business day.
- 33.2 The minimum initial deposit amount is \$1,000,000.
- 33.3 You do not need to maintain a balance of \$1,000,000.
- 33.4 The maximum balance of the 11am Account is \$10,000,000.
- 33.5 The balance in your 11am Account cannot be greater than the balance in your CNA opened in accordance with clause 35.
- 33.6 We may, at our discretion, transfer funds from your 11am Account to your CNA if:
 - a. the balance in your 11am Account exceeds \$10,000,000; or
 - b. the balance in your 11am Account exceeds the balance in your CNA.
- 33.7 The amount we transfer from your 11am Account to your CNA account under clause 33.5 will be:
 - a. the amount required to reduce your 11am Account balance to \$10,000,000; or
 - b. the amount by which the balance in your 11am Account exceeds the balance in your CNA.
- 33.8 Confirmation of any amount transferred under clause 33.5 will be in the form of your monthly 11am Account and CNA statements.
- 33.9 Shortly after the 11am Account is opened we will send the investor a letter confirming details of the investment.
- 33.10 If you wish to withdraw funds you must give us instructions by 11am on the business day you require the funds to be withdrawn for funds to be repaid on that business day. If you notify us after 11am your funds will be repaid the next business day.
- 33.11 After the initial deposit, you may only make deposits to the account for amounts of \$100,000 or more. Withdrawals must be for a minimum of \$100,000.

34. Interest calculation and payment on the 11am Account

- 34.1 Interest is calculated and paid on the 11am Account in accordance with clause 21.

35. Opening and operating the CNA that forms part of your 11am Plus Account

- 35.1 To open a CNA the investor must:
 - a. deposit clear funds with ME, being an amount which is equal to or greater than your initial deposit in your 11am Account opened under clause 33;
 - b. agree to the CNA notice period and interest rate that is set by ME prior to opening the CNA;
 - c. agree an interest rate that applies to the subsequent CNA that is established when you want to withdraw funds from your initial CNA in accordance with clause 37.2 of these terms.
- 35.2 Shortly after the CNA is opened we will confirm details of the investment with the investor.
- 35.3 After the initial deposit you may make deposits to the account at any time.
- 35.4 You may only make withdrawals from the account in accordance with clause 37 of these terms.
- 35.5 You cannot provide notice that you wish to withdraw funds from your CNA if you have available funds in your 11am Account.
- 35.6 You cannot withdraw all or part of the cleared funds from the account prior to expiry of the agreed CNA notice period.

36. Interest calculation and payment on the CNA

- 36.1 Interest is calculated on the CNA and paid in accordance with clause 29.

37. Withdrawing funds from a CNA

- 37.1 You can only withdraw funds from a CNA by switching the funds into a subsequent CNA for a term that is the same period as the CNA notice period agreed between you and ME at the time of opening the initial CNA. By way of example, if the initial CNA notice period is 31 days, then the subsequent CNA term will be 31 days.
- 37.2 The interest rate that applies to the subsequent CNA is an agreed margin over the Reserve Bank of Australia's cash rate.

38. Statements

- 38.1 We will issue the investor with statements every month for your 11am Account and your CNA. Statements will record the net balance of the accounts each day since the last statement (or, in the case of the first statement, the net balance of your account each day since the first deposit was made).
- 38.2 The investor or an authorised representative should review the statement as soon as it is received to ensure that all transactions are correct. Please contact us immediately if you believe there is an error on an account statement.

Finito. Terminado. Finírisma. Done.

You made it! Now that you've read the fine print, hang on to this handy booklet. In fact, put it somewhere safe so you can look stuff up if you need to. Or, just refer to it for a bit of light reading.

Questions?

We're always on the job. If you'd like further information on what you've just read, or to find out more about our straightforward, transparent products and genuine service, you know where we are. And if you don't, there are just two more lines to read.

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