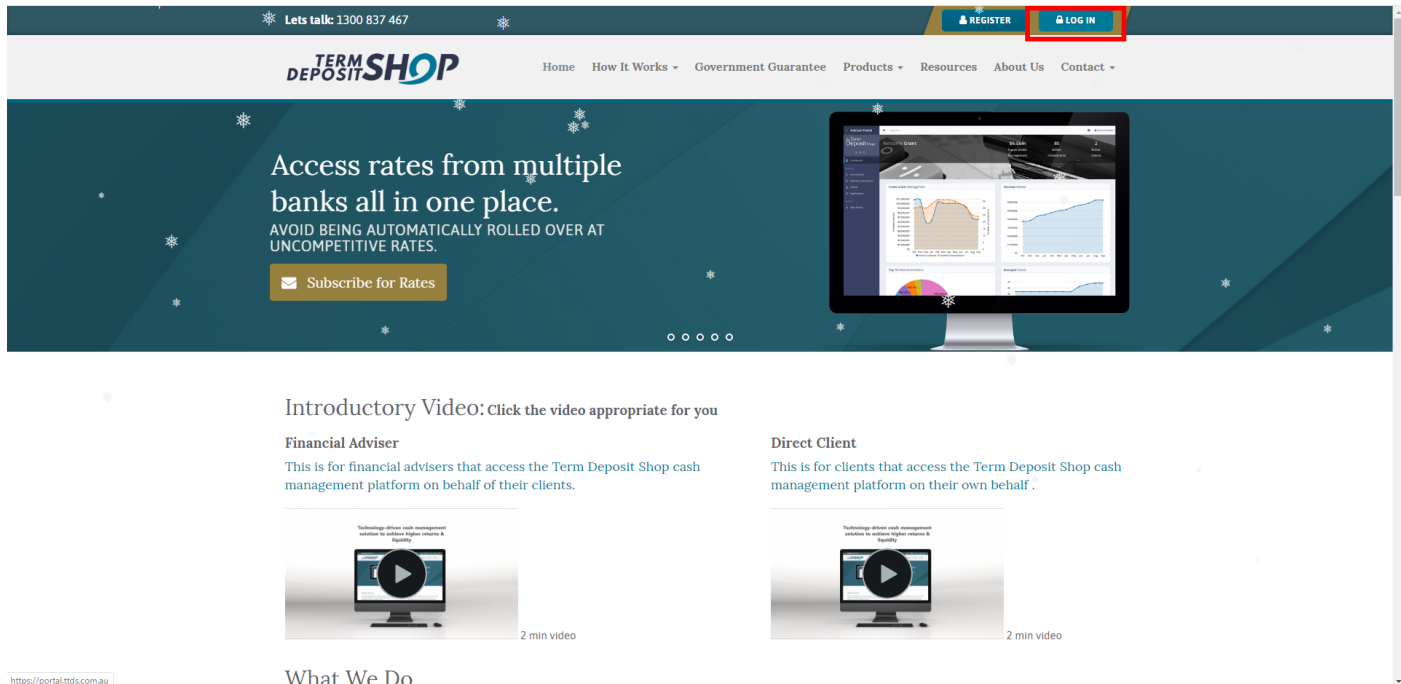
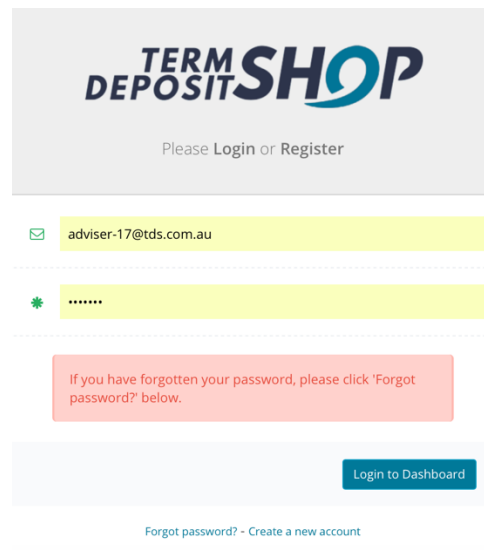


Online Portal - Password Reset Process

The existing clients of The Term Deposit Shop cash management platform access their online portal by clicking on 'Log in' button on the home page.



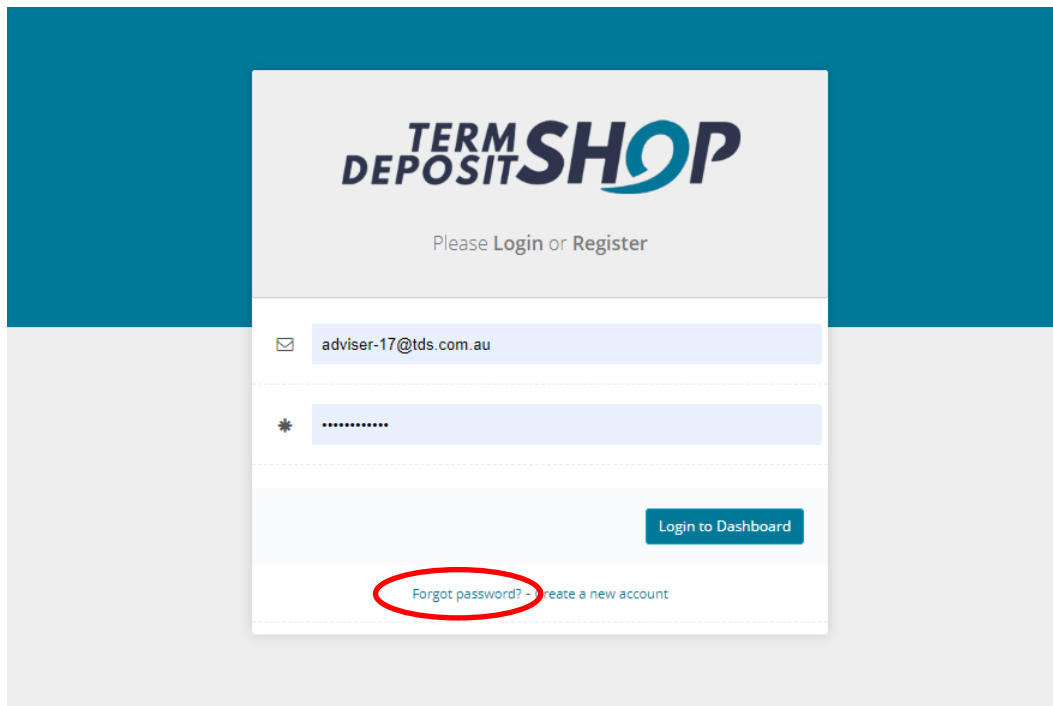
If an incorrect password was used to log-in to your account, the following screen prompt is displayed.



The steps set out below in this document will guide you through the password reset process.

Password Reset Step-by-step instructions

1. Click on Forgot password [link](#) to initiate the password reset process.



**TERM
DEPOSIT SHOP**

Please Login or Register

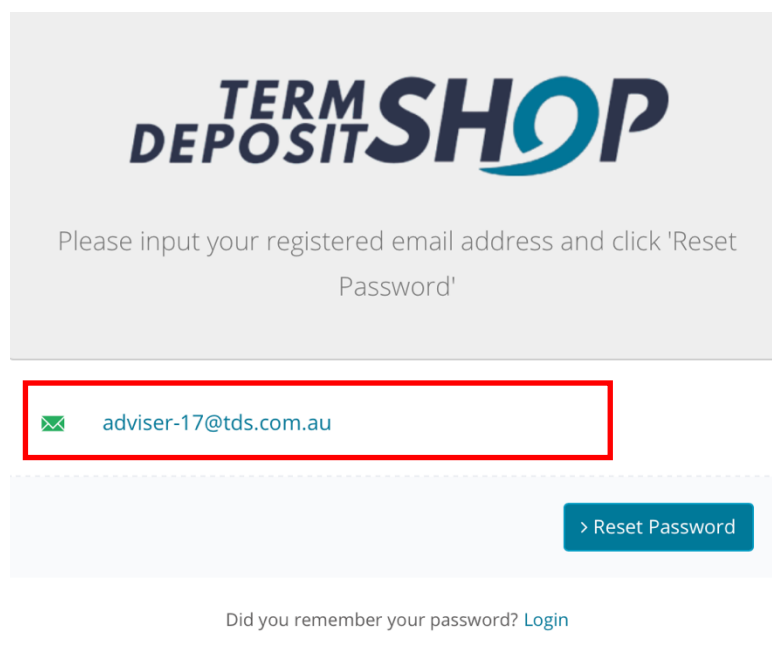
✉ adviser-17@tds.com.au

*

Login to Dashboard

[Forgot password? - create a new account](#)

2. Please ensure that your registered e-mail address is re-entered to proceed.



**TERM
DEPOSIT SHOP**

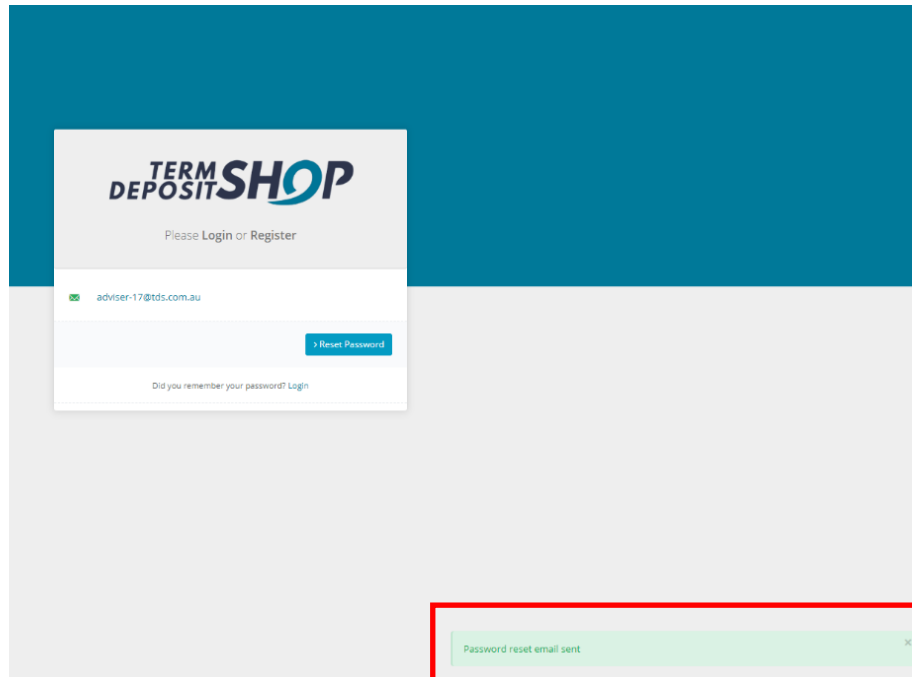
Please input your registered email address and click 'Reset Password'

✉ adviser-17@tds.com.au

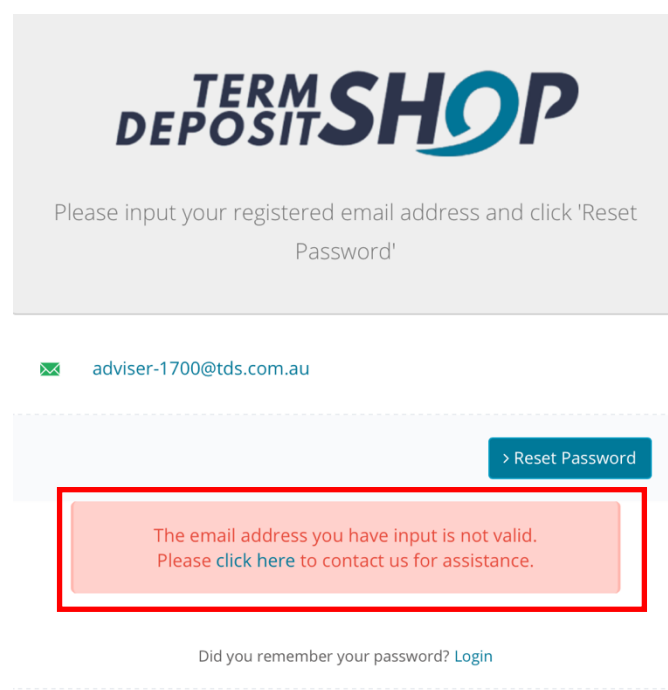
> Reset Password

Did you remember your password? [Login](#)

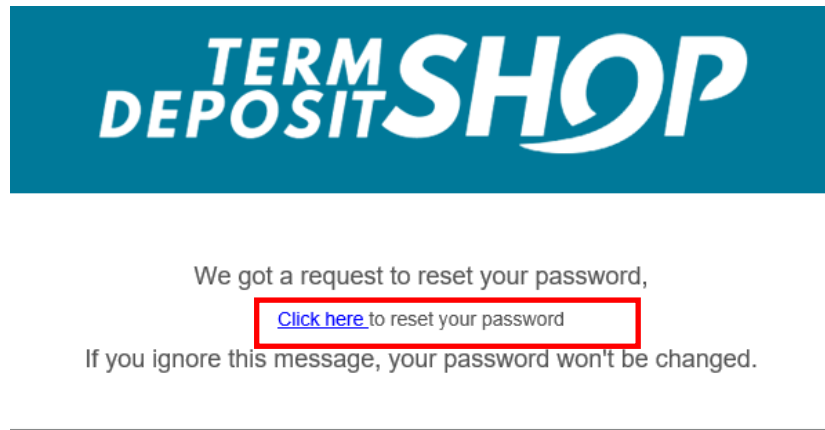
3. A confirmation notification will indicate that a password reset e-mail is generated and on its way.



Note - If you have input an incorrect e-mail address as opposed to your original registered email address, following screen prompt will be displayed and please contact us on info@tds.com.au and our IT team will assist you further.



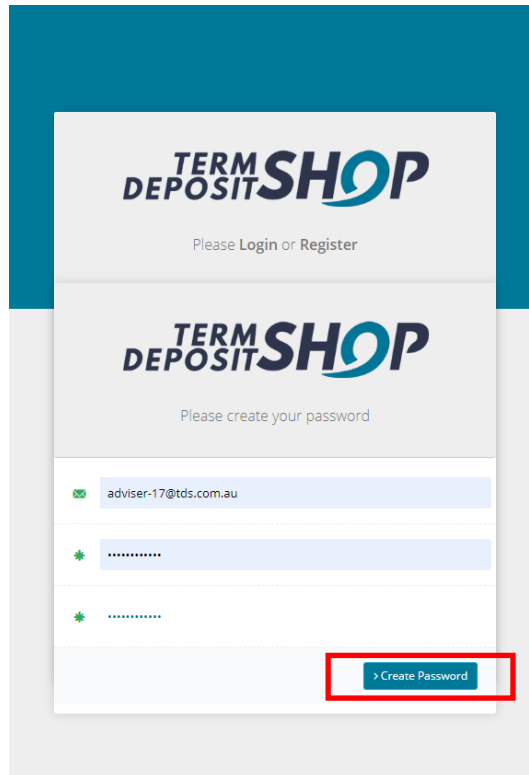
- An email with a password reset link will be sent to your registered e-mail address. Click on the password reset link to set a new password.



- Input your registered e-mail address and create a new password (entered twice) to validate the new details.

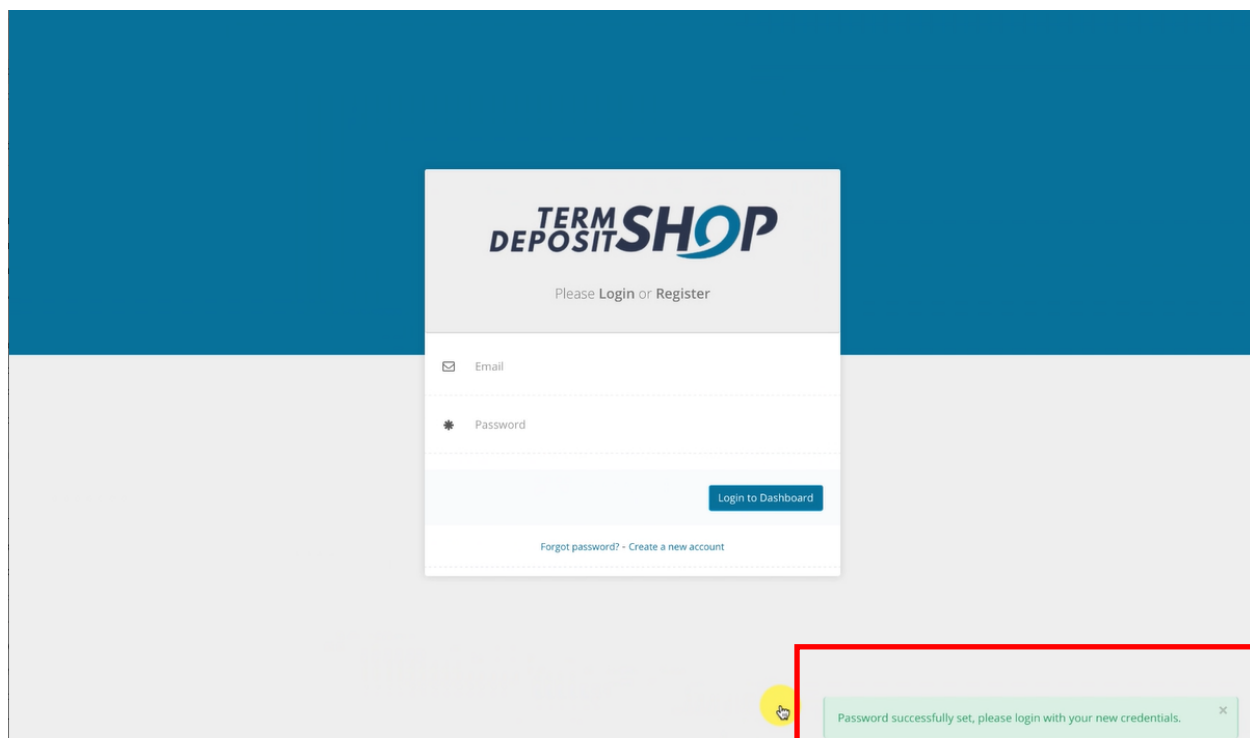
The image shows a screenshot of the Term Deposit Shop password creation form. The form has a white background with a blue header containing the Term Deposit Shop logo and the text "Please Login or Register". Below this, the form asks "Please create your password" and features three input fields: an email field containing "adviser-17@tds.com.au", a password field with a green asterisk icon, and a second password field with a green asterisk icon. A blue button labeled "> Create Password" is at the bottom. Red arrows point from two red-bordered text boxes to the form: one points to the email field with the text "Input registered Email", and the other points to the two password fields with the text "Create your new password and re-enter to validate."

6. Click on 'Create Password' button.



The screenshot shows the 'Create Password' form on the Term Deposit Shop website. At the top, the logo 'TERM DEPOSIT SHOP' is displayed, followed by the text 'Please Login or Register'. Below this, the logo is repeated, followed by 'Please create your password'. The form contains three input fields: an email field with 'adviser-17@tds.com.au' and a green checkmark, a password field with a green asterisk and masked characters, and a confirm password field with a green asterisk and masked characters. A blue button with a right-pointing arrow and the text '> Create Password' is highlighted with a red rectangle.

The Login screen will be displayed with a successful password reset confirmation message at the bottom of the page.



The screenshot shows the login screen on the Term Deposit Shop website. At the top, the logo 'TERM DEPOSIT SHOP' is displayed, followed by the text 'Please Login or Register'. Below this, the logo is repeated, followed by 'Please create your password'. The form contains three input fields: an email field with an envelope icon and the text 'Email', a password field with a green asterisk and the text 'Password', and a blue button with the text 'Login to Dashboard'. Below the form, there is a link that says 'Forgot password? - Create a new account'. A green confirmation message box at the bottom right, highlighted with a red rectangle, contains the text 'Password successfully set, please login with your new credentials.' and a close button (X).

7. Log-in to your online portal using your registered email address and new password.

